



Q/P MANAGEMENT
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The Challenges of Short Cut FPA Techniques

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Agenda

- Description of alternative methods
 - Backfiring
 - Calibrated Backfiring
 - Estimates based on maintenance productivity rates
 - The “One File” method
 - The “Average Complexity” approach
 - Automated tools
- Benefits of doing it the old fashion way

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Disclaimer

- This presentation is not intended to promote any shortcut methods to establishing function point counts
- The intent is to present a subset of the alternatives used in the industry
- The focus of this presentation is on the approach, our findings through application of the techniques and recommendations on when and if to use the technique

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Backfired Function Point Estimate

Approach

- Based on the assumption that it requires a certain number of lines of code to produce a function point (LOC/FP)
- Assumes languages have different powers that equate to different LOC/FP ratios
- Public domain information created by Capers Jones is frequently quoted

Language	Level	LOC/FP
Cobol II	3	107
C++	6	53
PowerBuilder	20	16

Example: Application X has 10,000 lines of C++
Estimated FPs = $10,000 \div 53$
= 189

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Backfired Function Point Estimate (Continued)

Drawbacks to this approach:

- Counting lines of code can be difficult and sometimes impossible
- Difficult to apply when multiple languages are used
- Difficult to define what a line of code equates to in newer languages
- Varies by coding techniques
- Public domain LOC/FP ratios can be widely different than actual LOC ratios
- Margin of error could be significant (+/- 1000%)

When to use this approach:

- A quick swag is needed to:
 - Estimate the gross size of an application or application portfolio
 - Estimate how long an actual counting session should take

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Calibrated Backfired Function Point Estimate

Approach

- Based on the same concepts of backfiring
- Assumes each organization would have specific LOC/FP ratios
- Calibrated LOC/FP ratios
 - Map applications to processing platform
 - Count LOC for all applications
 - Establish function point counts for 25% or more of the applications
 - Sample should be based on age and processing platform and languages
 - Create LOC/FP ratios for age groups, platform and languages
- Statistically validate predicting LOC/FP ratios to aid in degree of confidence
 - Eliminate outliers as necessary

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Sample Application Function Point Estimates Using Calibrated Backfire Technique

	Age Group 1	Age Group 2	Age Group 3
Mean LOC/FP	281	448	444
STDEV	112	185	147
n	25	40	22
Confidence Level	% variance at confidence level	% variance at confidence level	% variance at confidence level
99%	36%	32%	45%
95%	28%	24%	34%
90%	23%	21%	29%
85%	20%	18%	25%
80%	18%	16%	23%
75%	16%	14%	20%
70%	15%	13%	18%
65%	13%	12%	16%
60%	12%	10%	15%

How to read this: For Age Group 1, there is a 95% confidence level that the accuracy of the estimate will be within $\pm 28\%$ of an actual function point count. There is an 80% confidence level that the accuracy of the estimate will be within $\pm 18\%$ of an actual function point count.

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Calibrated Backfired Function Point Estimate (Continued)

Drawbacks to this approach:

- Counting lines of code can be difficult and sometimes impossible
- Difficult to define what a line of code equates to in newer languages
- Varies by coding techniques
- Margin of error does exist (For our example +/- 12% to +/- 45% depending on the confidence level)
- Not an accurate estimate of a single application

When to use:

- To estimate the gross size of an application portfolio

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Maintenance Productivity Rate Function Point Estimate

Approach

- Use the number of FPs one Full Time Equivalent staff (FP/FTE) can maintain as the estimating ratio
- Establish Maintenance Productivity ratios
 - Map applications to processing platform
 - Determine the number of maintenance staff required by each application
 - Establish function point counts for 25% or more of the applications
 - Sample should be based on age and processing platform
 - Create maintenance productivity ratios for age groups and processing platform using the counted applications and associated maintenance headcount
- Statistically validate predicting maintenance productivity ratios to aid in degree of confidence
 - Eliminate outliers as necessary

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Maintenance Productivity Rate Function Point Estimate (Continued)

Example:

Maintenance headcount = 2.5
Maintenance Productivity for age and platform = 1,200 FPs per FTE
Estimated FPs = $1,200 * 2.5$
= 3,000

Drawbacks to this approach:

- Requires accurate maintenance staff accounting by application
- Assumes applications of like age and processing platform have similar maintenance needs
- Cannot estimate the size of applications with zero support
- Margin of error does exist – similar to the calibrated backfired approach
- Cannot be used for projects

When to use:

- To estimate the gross size of an application portfolio
- To estimate the gross size of an application

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The “One File” Function Point Estimate

Approach

- Assumes a fixed number of function points per logical file
 - Each file will have some number of EIs, EOs and EQs
- To determine estimated size, identify the logical files contained in the application and apply a multiplier
- Different methods apply different multipliers
 - Multiply Internal Logical Files by 31
 - Multiply Internal Logical Files by 35 and External Interface Files by 15

Example 1: Application X has 11 ILFs
Estimated FPs = $11 * 31$
= 341

Example 2: Application Y has 11 ILFs and 5 EIFs
Estimated FPs = $(11 * 35) + (5 * 15)$
= 460

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The “One File” Function Point Estimate (Continued)

Sample 1: ILF * 31

Platform	Total Counted FPs	Total Estimated FPs	Over all Delta	Average Delta	Standard Deviation	Occurrences
All Platforms	182,270	78,988	-56.66%	-33.64%	51.47%	119
Mainframe	111,475	43,834	-60.68%	-44.79%	50.78%	41
Client Server	41,585	21,824	-47.52%	-22.57%	58.57%	51
Mixed	9,711	4,774	-50.84%	-47.33%	38.49%	7
Web	19,499	8,556	-56.12%	-34.22%	29.36%	20

Sample 2: ILF * 35 & EIF * 15

Platform	Total Counted FPs	Total Estimated FPs	Over all Delta	Average Delta	Standard Deviation	Occurrences
All Platforms	182,270	102,695	-43.66%	-9.64%	64.28%	119
Mainframe	111,475	56,405	-49.40%	-19.56%	69.69%	41
Client Server	41,585	28,765	-30.83%	4.42%	68.61%	51
Mixed	9,711	6,320	-34.92%	-28.47%	55.77%	7
Web	19,499	11,205	-42.54%	-18.58%	33.33%	20

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The “One File” Function Point Estimate (Continued)

Drawbacks to this approach:

- The assumption that a file supports some fixed number of transaction functions is presumptuous
- The actual FP to logical file ratio is likely to vary by platform as well as industry and application type
- Requires that every application be analyzed to identify logical files

When to use:

- When a quick rough estimate is needed
- If used, ratios should be validated with actual function point counts within the organization

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The “Average Complexity” Function Point Estimate

Approach

- Assumption that on average, all functions are of “average” complexity
- A CFPS conducts a function point count
- Assume all functions are of average complexity

Sample Results

Total Counted FPs	Total Estimated FPs	Average Difference	Standard Deviation	Margin of Error - Lower	Margin of Error - Higher	Occurrences
231,848	221,829	5.55%	16.07%	2.22%	8.88%	92

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The “Average Complexity” Function Point Estimate (Continued)

Drawbacks to this approach:

- To achieve an accurate count a CFPS should conduct the count
- Requires a function point count be completed but the critical complexity details are excluded
- Could result in missed functionality from lack of rigor
- Does not significantly reduce the amount of time required

When to use:

- When time is very tight and there is no need for functional complexity details

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Function Point Estimating with Automated Tools

Approach

- Evaluated three different tools counting 12 applications
- Tools attempt to establish function point counts from logical data model
- Set-up is essentially the same for each tool
 - Meet with DBA and/or applications expert
 - Establish logical view of files within the application
 - Set-up tool to recognize files
- Evaluation of tools results were compared to a function point count of the same application completed by a Certified Function Point Specialist

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Function Point Estimating with Automated Tools (Continued)

Drawbacks to this approach:

- On average the counts were 300% higher than the manual counts
- The expected time savings through automated counting did not materialize
- In one instance the automated count was almost 800% higher than the manual count
- In another case the automated count was almost 400% lower than the manual count
- One count resulted in a 10% variance. The details varied significantly
 - The automated tool inaccurately identified over 150 files.
 - Files were offset by the identification of over 300 inputs, outputs and inquiries
- The code analysis tools are intended for application counting. Project counting is more difficult or impossible to perform.
- On average it took two thirds of the manual counting time to utilize the tool. This does not include time to review and adjust the count.

When to use:

- Two of the three vendors have gone out of business
- The remaining vendor does not actively promote this feature of the tool

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Benefits of Doing it the Old Fashion Way

- Function point counting does not have to be time consuming
 - Experienced function point counters can accurately and efficiently count 800 – 1,500 function points per day
- Using the most accurate short cut method still requires an experienced CFPS to analyze the application and document the functions in order to achieve an inaccurate function point count
- IFPUG method is applicable to projects and applications
- IFPUG function points provide for accurate benchmarking against industry standards